



Save Time and Money on your Medications with Mail Order!

Question: Is there an option to use mail order to fill my prescriptions?

Answer: Yes!! You can fill your prescriptions via The Nebraska Medicine Clinic Pharmacy at Durham Outpatient Center! Our in-house mail order pharmacy offers a convenient and efficient way for you to receive your medications without having to visit a physical pharmacy location. Our dedicated pharmacy team is here to assist you every step of the way.

Question: What is a maintenance medication?

Answer: Maintenance medications are prescription medications taken on a regular basis - often every day. They treat a wide range of ongoing or long-term conditions and illnesses such as high blood pressure, diabetes, allergies, or asthma.

Question: Can I save money by filling my maintenance medications with mail order?

Answer: Yes! When filling your maintenance medications through mail order at The Nebraska Medicine Clinic Pharmacy at Durham Outpatient Center, the copay for a 90-day supply is the same as a 60-day supply through retail.

Question: How do I get started with mail order?

Answer: To get started with mail order, simply call The Nebraska Medicine Clinic Pharmacy at Durham Outpatient Center at 402-559-5215. The pharmacy is available Monday - Friday 8:00am-8:00pm; Sat, Sun, and holidays 8:30am-4:30pm.

Question: How do I know what my expected copay will be for my medication before I fill my prescription?

Answer: You can find out expected medication cost by emailing the pharmacy for support.

- employeepharmacybenefits@nebraskamed.com

Question: Who can I call if I have questions or need support with my pharmacy benefits?

Answer: The Nebraska Medicine Pharmacy team is dedicated to providing personalized care and support. Whether you have questions about your medications or need assistance managing your prescriptions, our knowledgeable staff is here to help. Call us at 402-559-5215 Monday - Friday 8:00am-8:00pm and Sat, Sun, and holidays 8:30am-4:30pm.

Question: Are there online resources to help me manage my prescriptions?

Answer: Yes. Scan the QR to visit Nebraska Medicine's website. Here you can set up automatic refills, pay your bills online and more!

