

## Nebraska Medicine

### Summary of Financial Assistance Policy

Nebraska Medicine is a not-for-profit system and includes services provided by The Nebraska Medical Center, Bellevue Medical Center and UNMC Physicians with a mission to lead the world in transforming lives to create a healthy future for all individuals and communities through premier educational programs, innovative research, and extraordinary patient care. Our policy is written to ensure a fair and comprehensive system of distributing financial assistance to financially burdened patients in a manner that does not discriminate based on race, color, national origin, age, disability, sex, gender identity or sexual orientation.

The following is a summary of financial assistance available at all Nebraska Medicine facilities to include the physician practice groups.

**Financial Assistance Offered.** Nebraska Medicine provides financial assistance coverage for emergency and other medically necessary care. Patients with annual family incomes of less than four times the federal poverty level and within asset limits will qualify for financial assistance. Free care is available to patients with limited assets and family income equal to or less than two times the federal poverty level. Discounted care is available to those with incomes between 200% and 400% of the federal poverty level. Catastrophic care provisions are available and may apply to individuals with extraordinarily high medical expenses. Additional information on current poverty guidelines and discount percentages is available on the Nebraska Medicine website (*see For More Information below*).

**Charges Will Not Exceed Amounts Generally Billed.** If you receive financial assistance under our policy, you will not be charged more for emergency or other medically necessary care than the amount we generally bill patients with private or governmental coverage.

**How to Apply and Obtain Assistance.** You may apply at any point in the scheduling or billing process by completing and submitting a financial application with supporting documentation. Financial assistance will be considered up to 240 days from the first date billed to you. If you think you may have catastrophic or special medical circumstances, please contact a financial counselor at 402.559.5346 to assist with your application.

**For More Information.** Nebraska Medicine has posted their financial assistance policy and financial applications online at [www.nebraskamed.com/Patients/Financial-counseling](http://www.nebraskamed.com/Patients/Financial-counseling). Select Patients/Visitors and proceed to Financial Assistance to locate the information.

The financial assistance policy, financial assistance application and plain language summary is available in various languages including English, Spanish, Karen, Burmese, Vietnamese, Somali, Mandarin, Nepali, Nuer (Sudan) and Karenni.

Additionally, financial counselors are available to assist you with questions Monday through Friday from 7 a.m. to 4:30 p.m. To contact a financial counselor, please call 402.559.5346.

If you would like to submit a request for information in writing or to obtain a free copy, please submit to or call 402.559.5346.

Nebraska Medicine  
Attn: Patient Access – Financial Counseling  
987530 Nebraska Medical Center  
Omaha, NE 68198-7530